

Privacy policy

Last updated: May 23, 2025

1. Data Controller

Intermec AS

Kleppevegen 75,
5300 Kleppestø, Norway
Email: sales@intermec.no

Intermec AS is the data controller ("we", "us") for all personal data collected via intermec.no.

2. Contact for Privacy Matters

We have not appointed a dedicated Data Protection Officer.

For any questions about your personal data or this policy, please contact:
sales@intermec.no

3. Personal Data We Collect & Why

Purpose	Data Categories	Legal Basis	Retention Period
Quote requests	Name, company, email, postal address, phone number	Performance of a contract (Art. 6 (1)(b) GDPR)	1 year after last contact
Customer accounts	Name, company, email, phone number, hashed password	Performance of a contract (Art. 6 (1)(b) GDPR)	Until account is closed or requested deleted

4. Cookies & Tracking Technologies

We use a minimal set of cookies, broken down as follows:

- **Essential cookies** Required for basic site functionality, such as keeping you signed in to a customer or admin account.

We do not currently use analytics, advertising or other non-essential cookies, so no cookie-consent banner is shown. If we introduce analytics or marketing cookies in future, we will update this policy and add a consent mechanism at that time.

5. Third-Party Processors & International Transfers

We engage the following processors:

- **Cloudflare, Inc.** (website hosting and infrastructure)
- **Google LLC** (Google Fonts, used to deliver the site's typeface)

Although Intermec AS is established in Norway (EEA), our processors (e.g. Cloudflare, Google) may transfer data outside the European Economic Area. Where applicable, we rely on the European Commission's Standard Contractual Clauses or other lawful safeguards to legitimize such transfers.

6. Data Subject Rights

Under the GDPR and the Norwegian Personal Data Act, you have the right to:

- Access your personal data
- Rectify inaccurate data
- Erase data ("right to be forgotten")
- Restrict or object to processing
- Data portability (where applicable)
- Withdraw consent at any time (for cookies/marketing)

To exercise any right, email sales@intermec.no. We aim to respond within one month.

7. Supervisory Authority

You have the right to lodge a complaint with the Norwegian Data Protection Authority (Datatilsynet): www.datatilsynet.no

8. Security Measures

We implement appropriate technical and organizational measures, including:

- SSL/TLS (HTTPS) on all pages
- Encrypted backups
- Encryption of user passwords at rest

In the event of a personal-data breach, we will notify both Datatilsynet and affected individuals without undue delay, in accordance with GDPR requirements.

9. Marketing Communications

We currently do not send newsletters or direct marketing to individuals. Should we introduce marketing communications in future, we will do so only with your explicit opt-in and provide an easy opt-out.

10. Changes to This Policy

We may update this policy to reflect changes in our practices or legal requirements. The "Last updated" date will reflect when the policy was most recently revised.

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